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February 29, 2008  
**Via ECFS**

Ms. Marlene H. Dortch, FCC Secretary  
Office of the Secretary  
Federal Communications Commission  
445 12<sup>th</sup> Street, SW, Suite TW-A325  
Washington, DC 20554

**RE: EB Docket No. 06-36  
2007 CPNI Certification Filing  
OneVoice Communications, Inc. - Form 499 Filer ID 825713**

Dear Ms. Dortch:

Enclosed for filing is the 2007 CPNI Compliance Certification submitted on behalf of OneVoice Communications, Inc. This filing is submitted pursuant to 47 C.F.R. Section 64.2009(e) and in accordance with the Public Notice DA 08-171 issued January 29, 2008.

Any questions you may have concerning this filing may be directed to me at 470-740-3005 or via email to [mbyrnes@tminc.com](mailto:mbyrnes@tminc.com).

Sincerely,

Monique Byrnes  
Consultant to  
OneVoice Communications, Inc.

Attachments

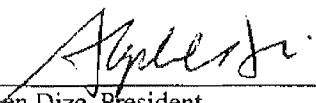
*MB/sp*

cc: FCC Enforcement Bureau (provided via ECFS)  
Best Copy and Printing (via email to [FCC@BCPIWEB.COM](mailto:FCC@BCPIWEB.COM))  
S. Dize – One Voice  
file: One Voice - CPNI  
tms: FCCx0801

Annual 64.2009(e) CPNI Certification for: Calendar Year 2007  
Date Filed: February 29, 2008  
Name of Company covered by this certification: OneVoice Communications, Inc.  
Form 499 Filer ID: 825713  
Name of Signatory: Stephen Dize  
Title of Signatory: President

I, Stephen Dize, certify and state that:

1. I am the President of OneVoice Communications, Inc. and have personal knowledge of the OneVoice Communications, Inc. operating procedures as they relate to CPNI, and the Rules and Regulations of the Federal Communications Commission regarding CPNI.
2. I hereby certify that, to the best of my knowledge, information and belief, OneVoice Communications, Inc.'s operating procedures are adequate to ensure compliance with its CPNI obligations pursuant to Section 222 of the Communications Act of 1934, as amended, and the Commission's rules found at 47 CFR, Subpart U.
3. Attached to this certification as Exhibit A is an accompanying statement explaining how the company's procedures ensure that the company is in compliance with the requirements set forth in section 64.2001 *et seq.* of the Commission's rules.

  
\_\_\_\_\_  
Stephen Dize, President  
OneVoice Communications, Inc.

\_\_\_\_\_  
Date

2/29/2008

Attachment A  
Statement of CPNI Procedures and Compliance

**OneVoice Communications, Inc.**

Calendar Year 2007

OneVoice Communications, Inc.

Statement of CPNI Procedures and Compliance

OneVoice Communications, Inc. ("Company" or "OneVoice") provides high speed circuits for use by business customers. The Company does have CPNI as it relates to the quantity, technical configuration, type, destination, location and amount of use of services subscribed to by its customers. However, OneVoice does not use or permit access to CPNI to market any telecommunications or non-telecommunications services. OneVoice has trained its personnel not to use CPNI for marketing purposes. Should OneVoice elect to use CPNI in future marketing efforts, it will follow the applicable rules set forth in 47 CFR Subpart U, including, if necessary, the institution of operational procedures to ensure that notification is provided and customer approval is obtained before CPNI is used or disclosed.

OneVoice Customer Service personnel do not release CPNI or call detail information to incoming callers. OneVoice Customer Service representatives call the authorized Customer Contact at their Business Telephone Number to release customer requested CPNI. OneVoice will only release CPNI or call detail information to third parties after receiving both written and verbal consent from the authorized Customer Contact.

Customers are notified of account changes without revealing the change information or sending the notification to a changed or new account contact. This is done via telephone to the Customer Contact of record.

OneVoice does not disclose CPNI on-line. If it elects to do so in the future, it will follow the applicable rules set forth in 47 CFR Subpart U, including the implementation of authentication procedures that do not require the use of readily available biographical or account information and customer notification of account changes.

OneVoice does not have retail locations and therefore does not allow in-store access to CPNI.

OneVoice has instituted training procedures and a corresponding disciplinary process to ensure that its personnel understand and comply with restrictions regarding the use and disclosure of, and access to, CPNI.

Requests for CPNI by law enforcement agencies are only granted if a subpoena is provided or if the customer provides written permission.

OneVoice maintains a record of all instances where CPNI was disclosed or provided to third parties, or where third parties were allowed access to CPNI.

The Company has in place procedures to notify law enforcement in the event of a breach of customers' CPNI and to ensure that customers are not notified of the breach before the time period set forth in the FCC's rules, or if applicable, when so authorized by law enforcement. Such procedures require notification and management of the process by the Company President.

The Company has not taken any actions against data brokers in calendar year 2007.

The Company did not receive any complaints about unauthorized release or Disclosure of CPNI from December 8, 2007 through December 31, 2007.

The Company has not developed any information with respect to the processes that pretexters are using to attempt to access CPNI.